

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventors: A. Wade Cohn; Brian J. Vetter; Arjun Chopra  
Assignee: Motive, Inc.  
Title: CROSS-CHANNEL COMMUNICATION OF DATA COLLECTED  
BY CHANNEL-SPECIFIC USER INTERFACES  
Application No.: 10/734,911 Filing Date: December 12, 2003  
Examiner: Pablo R. Ovando Group Art Unit: 2122  
Docket No.: MTV0013US Confirmation No.: 2291

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Austin, Texas  
August 28, 2008

Mail Stop RCE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

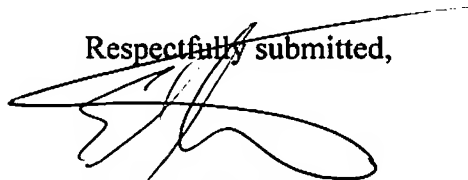
**REQUEST FOR CONTINUED EXAMINATION (RCE)**

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment which is being submitted with this request. The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Also accompanying this RCE is a two-month Petition Under 37 C.F.R. § 1.136 for Extension of Time setting a new time for response of August 28, 2008.

Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment which accompanies this RCE. Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,



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